

TRIANGLE FLUID CONTROLS LTD. PRIVACY POLICY

Your privacy is important to us. This Privacy Policy governs the manner in which Triangle Fluid Controls Ltd. ("Triangle Fluid Controls") collects, uses, maintains and discloses information collected from users (each, a "User") of the www.trianglefluid.com website ("Site"). This Privacy Policy applies to the Site and all products and services offered by Triangle Fluid Controls.

Information We Collect

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our Site, register on the Site, place an order, request a quote or other commercial electronic messages, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number, or credit card information. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal Identification Information We Collect

We may collect non-personal identification information about Users whenever they interact with our Site, including computer and technical information about Users' means of connection to our Site. Non-personal identification information may include the browser name, operating system, Internet service provider and other similar information.

Web Browser Cookies

Triangle Fluid Controls uses cookies and pixel tags to track users of Triangle Fluid Controls sites. Cookies are pieces of information stored on a user's computer by a Web site so preferences are remembered on future requests. Pixel tags (also known as Web Bugs, Web Beacons, Clear Gifts, Invisible Gifts, and Tracker Gifts) are signals sent from certain web sites or e-mails used to pass certain information to our servers to personalize our web sites and to track your usage. Triangle Fluid Controls does not save password or credit card number information on cookies or through use of pixel tags without your permission. Rather, cookies and pixel tags are used to optimize the performance and functionality of the Site, and to personalize the Site for you and present you with content and offers specific to your interests.

If you are uncomfortable with the idea of your information being stored in cookies, Triangle Fluid Controls recommends disabling cookie support in your browser. However, please note that this may limit the performance functionality at the Triangle Fluid Controls Site.

The Way We Use Information

Triangle Fluid Controls may collect and use Users personal information either internally in connection with our business or through carefully vetted third party service providers for the following purposes:

- To improve customer service
 - Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To personalize User experience

- We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- To improve our Site
 - We may use feedback you provide to improve our products and services.
- To process payments
 - We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to allow our third party service providers to process payments or other services relating to that order on our behalf.
- To run a promotion, contest, survey or other Site feature
 - To send Users information they agreed to receive about topics we think will be of interest to them.
- To send periodic emails
 - We may use User email addresses to send Users information and updates pertaining to their orders. We may also send emails to respond to their inquiries, questions, and/or other requests. If a User decides to opt-in to one of our publications, he or she will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or the User may contact us via our Site.

How We Protect Your Information

We adopt appropriate technological, organizational and physical data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sensitive and private data exchange between the Site and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures.

We place a priority on protecting your personally identifiable information and take commercially reasonable measures to secure and protect such information. We cannot guarantee that any electronic commerce is totally secure. For example, we have no control over the information collected by your Internet service provider, or information that you disclose in a public forum. Any such third party that collects your personally identifiable information may use the information in accordance with its terms and conditions of use (and related privacy policies), which may be different from this Privacy Policy. We are not responsible for any information collected by such third parties and/or how such information is used or maintained. Neither any third party nor we have the authority to make any representations or commitments on behalf of the other.

Sharing Your Personal Information

Except as expressly set forth in this Privacy Policy, we do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and Users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the Site or administer activities on our behalf, such as processing payments or sending out newsletters or surveys. We may share your information with these third parties for those limited purposes.

Otherwise, disclosure of User personal information will be with the User's consent, or where required by law.

Links to Other Web Sites

We may provide you with general links to non-Triangle Fluid Controls web sites.

Your use of these links and applications is subject to the third parties' privacy policies, and you should become familiar with the third party sites' privacy policies and terms before using the links or applications.

Triangle Fluid Controls is not responsible for ensuring security and privacy, the privacy practices or the content of those other Web sites.

Changes to This Privacy Policy

Triangle Fluid Controls has the discretion to update this Privacy Policy at any time. When we do, we will revise the updated date at the top of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this Privacy Policy periodically and become aware of modifications.

Business Transactions

We reserve the right to transfer any and all information that we collect from visitors, or that we otherwise collect concerning or in connection with the Site, to a third party in the event of a sale or other transfer of assets or of any portion of our business. In the event we enter a business transition, such as a merger, acquisition by another company, or sale of all or a portion of our assets, your information may be among the assets transferred.

Your Acceptance of These Terms and Legal Notice

Please note that you are advised to review the Legal Notice that govern your use of the Triangle Fluid Controls site. By using this site you are agreeing to be bound by the terms and conditions outlined in the Legal Notice and this Privacy Policy.

How to Contact Us

If you have submitted information about yourself through the Site or an e-mail message and you would like us to correct or delete that information from our records, please contact us. We will make every effort to delete your personal information from our files.

Should you have questions or concerns about this Privacy Policy, please contact us:

Triangle Fluid Controls Ltd.
399 College Street East
Belleville, Ontario K8N 5S7

1-866-537-1133
www.trianglefluid.com